

Quality Policy



Ingleton Wood LLP is wholly committed to and focused upon providing high quality services that will continually meet the stated and perceived needs of the Practice's clients in a cost effective way.



The Partners (members) establish and monitor quality objectives within the Practice Management System, which conform to the requirements of BS EN ISO 9001:2008, to ensure that the Practice is able to provide documented assurance to clients that the intended quality of service will be achieved.

All Ingleton Wood employees are fully acquainted by means of training and auditing with the Practice's stated business goals and within their sphere of activities are responsible for assisting in on-going improvement of the Practice's services and in maintaining client satisfaction.

Measurement and analysis of feedback through selected Key Performance Indicators are used both to ensure that the services provided by the Practice satisfy the needs and expectations of clients and other interested parties as well as to provide a data base for continual improvement.